



File a Claim

Three Easy Ways!

1

On your mobile device using AFmobile®

Create an AFmobile® account by downloading the app from the Apple App Store or the Google Play Store.

Please note, if you already have an OSC account, your username and password will be the same.

2

Online using our Online Service Center

Create an OSC account by visiting americanfidelity.com and clicking on the "Register" button.

3

By mail* or fax* to:

Insurance Claim

American Fidelity Assurance Company, Attn: Benefits Department

P.O. Box 268898, Oklahoma City, OK 73125

Fax: 800-818-3453

Flexible Spending Account and Health Reimbursement Account Claim

American Fidelity Assurance Company, Attn: Flex Account Administration

P.O. Box 25510, Oklahoma City, OK 73125

Fax: 800-543-3539

*Obtain a claim form for your insurance claim at www.americanfidelity.com/fileaclaim and click on the "Print a claim form" link.

Need assistance filing a claim?

Visit www.americanfidelity.com/fileaclaim for a complete tutorial of the claim filing process.

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